

Filatura di Tollegno 1900 Ltd is a company belonging to the multinational Indorama Ventures group based in Thailand.

Filatura di Tollegno 1900's mission is to be the international benchmark in knitting and crochet yarns, exporting Italian textile tradition with a product of excellent quality, made with passion, combining tradition and innovation, style and sustainability.

Every yarn created and produced tells a story of beauty, responsibility and care for the internal/external world.

Our **vision** looks far ahead: we create, develop and produce yarns of excellence for our customers, combining sustainability, innovation and authentic Italian style, offering a reliable, attentive and timely service.

Since 1900, we have been spinning excellence with the strength of people and ideas, striving to achieve ambitious goals in line with the **values** that have always distinguished us, such as:

- Respect: every person deserves to be listened to, cared for and recognised, regardless of their role or function
- Fairness: opportunities must be accessible to all in a transparent manner, valuing merit and commitment
- Responsibility: our every action has an impact on others, on the environment and on the community
- Community: our company is a living part of the territory; we believe in the link between industry and society
- Sustainability: we are custodians of resources and traditions that also belong to future generations

From 2025, the Management will assume responsibility and authority for developing, maintaining and improving the Quality Management System in accordance with the UNI EN **ISO 9001** Standard for the following scope of application: **'Processing and marketing of yarn through the stages of raw material purchasing, storage, technical testing, dyeing and order fulfilment'**, ensuring adequate human and economic resources.

The objectives are the result of a professional approach that focuses on certain essential aspects, such as:

- Constant attention to improving customer satisfaction and focus on customers and stakeholders
- Improved service related to maintaining a high level of quality
- Commitment to risk reduction and the prevention of accidents and occupational diseases
- Reduction of environmental impact and pollution by improving related performance
- Cost containment and use of recyclable packaging
- Reduction of environmental impact, with a zero CO2 target by 2050, and attention to climate change
- Becoming a sustainable organisation by aligning ourselves with the Group's guidelines and complying with laws and regulations applicable to our activities.

Achieving these objectives allows the Management System to grow continuously, counting internal staff as an essential resource. Filatura di Tollegno 1900 pays constant attention to the professional development of each employee, continuing to invest in:

- Education, information and training in various areas
- Safety: plants, machinery and equipment, operating procedures and protective devices
- Continuous improvement of working conditions and corporate welfare

The Management assumes responsibility and authority for promoting the involvement of all staff and stakeholders through the widespread communication of this document.

At each review, the Management will assess the suitability of the Policy, analysing company data and defining improvement objectives and related process indicators.

L'amministratore delegato
Germanetti Giovanni

FILATURA TOLLEGNO 1900 S.r.l.